Chris Yu

Mountlake Terrace, WA · (206) 940-4130 · chrismyu@gmail.com · LinkedIn · Portfolio

PROFESSIONAL SUMMARY

Instructional designer with experience in staff training, educational technology, and classroom teaching. Designs e-learning, workshops, and job aids for adult learners, using needs assessment and hands-on practice to support technology use and everyday work.

RELEVANT EXPERIENCE

Education Technology Specialist | Evergreen Goodwill | Seattle, WA | Jan 2023–Present

- Identify staff learning needs through interviews, surveys, workflow observations, and support-ticket analysis to determine where training or job aids are needed.
- Develop an interactive Storyline and Rise prototype that lets staff practice removing student information from resumes, receive feedback, and retry their selections.
- Create SOPs, step-by-step guides, and job aids to help staff use digital tools and support learners during everyday tasks.
- Develop and deliver individual coaching and group training for 70+ staff across five counties, adjusting explanations and practice to their technical experience.
- Led LinkedIn Learning workshops for staff, contributing to an 88% employee course participation rate.

Science & Technology Resource Teacher | Northshore School District | Bothell, WA | Sep 2014–Jan 2023

- Designed online, hybrid, and in-person instruction across five courses for 150+ students annually, using Google Classroom and Schoology.
- Trained educators to use classroom technology through hands-on demonstrations, guided practice, and ongoing troubleshooting.
- Selected and tested digital learning tools and simulations for technical reliability, usability, and access across classrooms.
- Created instructional videos, assessments, interactive activities, and guides for teachers and students.

EDUCATION & CERTIFICATIONS

Certificate in E-Learning Instructional Design – University of Washington, Seattle, WA

Master in Teaching (Math and Science) – Seattle Pacific University, Seattle, WA

B.A. in General Biology – University of Washington, Seattle, WA

SKILLS

Instructional Design: ADDIE, SAM, needs assessment, learning objectives, storyboarding, performance support, job aids
E-Learning Development: Articulate Storyline, Articulate Rise, Camtasia, Scribe, Canva
Learning Platforms: Canvas, Schoology, Google Classroom, Google Workspace, Microsoft 365
Accessibility & Design: Digital accessibility, digital equity
Other Tools: Asana, Freshworks